

KODAK CAROUSEL MAIL IN REPAIR CONTRACT

SAN DIEGO REPAIR CENTER (hereafter SDRC) will try to repair the KODAK CAROUSEL PROJECTOR that belongs to THE CUSTOMER. The amount of time it takes to complete diagnostics and/or repairs can never be guaranteed. The likelihood of a successful repair is not guaranteed. Any discussion regarding the cost, time, or likelihood of success is ONLY an opinion based on the purview of SDRC. Parts that are replaced will be not be returned to THE CUSTOMER.

If the repair is successful, THE CUSTOMER will pay a \$129.99 for parts, labor and return shipping of the item back to THE CUSTOMER. Parts and Labor used in the repair include a 90 day warranty. A repair is considered successful if the device is able to advance slides in the forward direction. Any other repair will either not be performed, or will be billed separately at the sole discretion of SDRC. If service is not paid for within 30 days of SDRC sending an invoice via email, any items shipped to SDRC by THE CUSTOMER become the property of SDRC.

The Customer will ship the KODAK CAROUSEL PROJECTOR and may ship the remote control and power cable at the discretion of THE CUSTOMER. THE CUSTOMER will not ship the slide tray, slides, the retail box, or any other items to SDRC. If additional items are shipped to SDRC, said items may not be returned to customer. If additional items are returned to customer, the customer will pay for additional shipping. SDRC uses a special box that is intended to only transport the KODAK CAROUSEL PROJECTOR.

If the repair is not successful, the customer can choose to pay \$59.99 to cover the repair attempt fee and return shipping, or not pay anything and SDRC will keep items for spare parts.

If before being checked in to SDRC the item or items belonging to THE CUSTOMER have ever been: Physically Damaged, Dropped, Exposed to Moisture, or Previously Disassembled - it will make repairs and service more difficult and greatly reduce the chance of success. Such items will have no warranty.

The Customer has agreed to the terms set forth above. This contract is the entire agreement and Terms and Conditions in this agreement supersede any terms in earlier negotiations.

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CUSTOMER RETURN ADDRESS (STREET, CITY, STATE, ZIP)

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CUSTOMER PHONE

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CUSTOMER EMAIL

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CUSTOMER NAME

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CUSTOMER SIGNATURE

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DATE

(Cut here and include the above contract with your projector. Make a copy for yourself. Use Shipping Label below.)

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REPAIR CENTER 760-889-5137  
6353H EL CAMINO REAL  
CARLSBAD, CA 92009