

- 1) Print the QUICK DROP OFF FORM and fill out at home, or come to our location and fill out the form.**
- 2) Leave your item(s) and a completed form on the red cart.**
- 3) Wait for a team member to provide you with a receipt before you leave.**

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

TYPE OF DEVICE / BRAND / PASSWORD : \_\_\_\_\_

SDRC WILL PERFORM BASIC MAINTENANCE AND ATTEMPT TO ADDRESS ONLY THE FOLLOWING ISSUES:

PLEASE CAREFULLY LIST EACH AND EVERY ITEM THAT IS BEING DROPPED OFF AT THIS TIME:

**SDRC WILL ATTEMPT TO COMPLETE YOUR SERVICE WITHOUT ANY FURTHER COMMUNICATION OR AUTHORIZATION IF THE AMOUNT IS LESS THAN THE AMOUNT AUTHORIZED. SDRC WILL NOT ASK CUSTOMER FOR FURTHER APPROVAL. CUSTOMER AGREES TO THE FOLLOWING:**

**CIRCLE ONE [\$100] [\$150] [\$200 is the default, if nothing else is circled]**

IMPORTANT: If before being checked in to SDRC the item has ever been: Physically Damaged, Dropped, Exposed to Moisture, or Previously Disassembled or if the item was made before 2013 - the chance of successful service is reduced. The Customer has carefully read, understands, and unconditionally agrees that SDRC is in no way liable if any such item: never works properly again or never works again at all for any reason or no reason. Any service performed on such items will have no warranty. Regardless of any other clause or text in this contract or any verbal communication, items Exposed to Moisture may be billed for two hours of labor even if the service is not successful. Labor rates are \$59.99 an hour for most items. The amount of time it takes to complete diagnostics and/or repairs can never be guaranteed and the total cost of the repair and the likelihood of a successful repair are not guaranteed. SAN DIEGO REPAIR CENTER located at 6353H El Camino Real, Carlsbad, CA 92009 (hereafter SDRC) does not imply that SDRC can predict how long a repair will take, how much it will cost, or if the service will be successful. Any discussion regarding the cost, time, or likelihood of success is ONLY an opinion based on the purview of the SDRC. Customer agrees to receive status update emails, promotional emails and other emails from SDRC. Customer will request status updates via text message to 760-889-5137 and status updates will be sent to Customer by text message or email. SDRC does not typically provide status updates via phone call. Customer parts that are replaced as part of any service will not be returned to The Customer. SDRC is not responsible for the loss of data for any reason. The Customer gives SDRC the right to record audio, video and written records of any and all communication and SDRC has the right to retain and / or publish such records in perpetuity. The Customer explicitly assures SDRC that the device can easily be replaced and the device being serviced is not crucial to The Customer's: job, income, education, video game enjoyment, and / or any other activities. In the event that SDRC knowingly or unknowingly performs any service on any device regardless of how important the device is to The Customer, SDRC is not responsible for lost income, lost software and / or lost data. All tasks should be performed on an alternate device until service is complete. The Customer explicitly assures SDRC that The Customer has already created a current backup of all data before bringing in the item for service. SDRC is not responsible for damage or loss due to fire, theft, or any other unexpected events. Parts used in repair are warrantied for 90 days from the date of pickup, unless noted in writing. There is no warranty on labor or software, which are billed at the hourly rate or at the rate on our website. Items not picked up within 30 days of check in are turned over to SDRC and are no longer considered to be the property of The Customer or at the sole discretion of SDRC are billed for storage at the rate of \$4.99 per day. The Customer agrees to never in any way: harm, threaten to harm, threaten to disparage, or disparage SDRC or any of its officers, directors, contractors, suppliers or employees. For purposes of this section, "disparage" shall mean any false statement, whether written or oral, about SDRC or any of its officers, directors, contractors, suppliers or employees. The Parties agree and acknowledge that this provision is a material term of this Agreement, the absence of which would have resulted in SDRC refusing to enter into this Agreement. The Parties agree that if a breach were to occur, it would be difficult to determine actual damages and that \$50,000 is a reasonable estimate of the damages that would accrue if The Customer were to harm, threaten to harm, threaten to disparage, or disparage SDRC or any of its officers, directors, contractors, suppliers or employees. The Parties agree that the amount of liquidated damages is fair and reasonable and would not act as a penalty to the breaching party. I have the right to make this decision, and by the act of leaving The Item here I agree to the terms and conditions set forth above.

CUSTOMER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_